Forkardt Upgrades Easily with Infor SyteLine ERP

FORKARDT
NORTH AMERICA

Facts at a glance

Solution: ERP, Business Intelligence
Products: Infor™ SyteLine ERP, EPAK,
Credit Card Module, Workbench Suite &
Data Collection
Industry: Metalworking Machinery and
Equipment
Location: Michigan, USA

"We love that SyteLine ERP software is a SQL-based system. It makes it easy for us to integrate a business intelligence solution and other SQL-based software into our package and manage our data better."

— Chris Brown,
   Business Unit Manager, Forkardt

About the company

Forkardt supplies a wide-range of workholding solutions to a diversified manufacturing market. Utilizing the combined strengths of Forkardt, N.A. Woodworth, Logansport, SP, and Sheffer Collet, Forkardt has the product and experience necessary to meet the needs of today's intricate designs and stringent quality requirements.
As a world leader in engineered workholding solutions, Forkardt has facilities in Europe, North America, and China, as well as representation in South America, India and Japan. Forkardt takes pride in working closely with its customers in providing quality products and ongoing satisfaction.
www.forkardt.us

Challenges

• Consistently meet the stringent quality requirements and intricate designs necessary to lead the industry.

• Compete on a global scale while meeting each individual customer requirement with a personal touch.

• Integrate critical applications and systems.

• Increase customer satisfaction.

• Improve data access throughout the enterprise.

Benefits

• Gained real-time visibility into data across the enterprise, improving decision-making ability.

• After two decades of successful use, Forkardt updated again in 2012 and added additional components to further strengthen their business.

• Anticipate cost savings and ROI with newly implemented features and add-ons.

• Easily integrated Infor SyteLine with other critical Forkardt applications.

• Experienced improved customer satisfaction.

"Our former business management software solution was not well-supported. Through an acquisition, we inherited SyteLine ERP and integrated it into our entire operation, going from three databases to one. That was nineteen years ago."

— Chris Brown,
   Business Unit Manager, Forkardt